## // WARRANTY



A 2-year guarantee period starts as soon as you receive your goods. Bent Hansen guarantees that we will repair, replace parts, reduce the purchase price or give you a refund if the product you bought turns out to be faulty.

The choice of remedy is exclusively for Bent Hansen A/S to decide. A purchase invoice and image documentation are mandatory when making a claim within the 2-year guarantee period.

Without undue delay you must inform Bent Hansen about the product defect, otherwise you may lose your guarantee rights.

Excluded from guarantees:

- Bent Hansen A/S is not liable for errors or defects attributable to natural wear and tear caused by improper use, excessive scratching/scraping/rubbing of objects on a surface, the use of abrasives, or cleaning products, or placing hot or cold objects on surfaces.
- Bent Hansen A/S is not liable for changes in product colour, grain or texture that can be attributed to elapsed time, exposure to natural or artificial light, or direct heat, cold or moisture exposure.
- Bent Hansen A/S is not liable for slight variations in the order's physical appearance compared to visual representations or descriptions provided by catalogues, samples, displays and websites. This applies to variations in colour and texture of wood and leather, for example, insect bites, folds due to the elasticity of the leather, fingermarks, dirt and sheen on dark and/or matt surfaces.
- Bent Hansen A/S is not liable for small variations in the order's dimensions compared to the stated indicative dimensions in visual representations or descriptions that are provided by catalogues, samples, displays and websites.
- Bent Hansen A/S is not liable for errors or deficiencies that can be attributed to the purchaser itself producing customer material or other things for the delivery.

If you have questions, please contact our customer service on (+45) 98 13 31 71 or info@benthansen.net.